



Parent Questionnaire Results 2022

Many thanks to everyone who returned the parent questionnaire. In total, we received 108 responses which represents 32% of families. The questions were very much based on the 'Parent View' survey from Ofsted. We are really grateful for the suggestions made and the many lovely compliments we received.

" We absolutely love The Oaks, our son is happy to attend every single day and counts down sleeps until he returns during school holidays - that says everything to us"

" The school is fantastic, my son loves coming here. My son is supported to the very best he can and I feel supported as a parent. The school always goes above and beyond to make my child's school experience something amazing"

97% of respondents thought that The Oaks is a friendly and welcoming school with over 96% happy to recommend The Oaks to other families.

'I can't praise the oaks enough x is very happy and supported, He loves going to school and there are never any issues. His teachers/assistants are extremely supportive. I would recommend The Oaks to anyone"

"X Loves going to school and being with his friends. Staff have always been approachable and friendly if we have anything to discuss. I wouldn't hesitate to recommend the school to others. We feel staff have gone above and beyond to help x to meet his full potential"

99% of those who responded, had had no concerns or incidents of bullying or had had the matters dealt with promptly and to their satisfaction which was lovely to hear.

"I had concerns about my daughter and the school answered any questions I had and listened to me with care and understanding and was able to get some much needed support for me at the time I needed it the most."

" The staff at The Oaks are incredibly helpful, supportive, encouraging & friendly. X has had a few issues since they started, however, any concerns have been dealt with amazingly".

The questions which most people were unsure of were those about:- leadership and management, facilities and management of the building and pupil preparation for the future. We are aware that more than the usual amount of families have not been into the building due to Covid restrictions and have not interacted with the leadership team. Most parents and carers communicate with the classroom team or their child's head of year.

"We love the communication between home and school, his book is filled in almost every day and we love to read what he's been up to"

In the case of preparation for the future, the majority of respondents who were unsure about this question had children in y7. In which case they would not yet have had the opportunity to discuss their long term goals and aspirations with us.

" I have had to answer neutral on a number of questions as I don't feel that my son has been at The Oaks long enough for me to confidently mark agree or disagree"

The highest percentage of respondents who disagreed with a question (6%) were those who commented on homework.

'...Homework - daily at primary school to none now. May be a shock to him when it is given"

This has always been a divisive issue for pupils at The Oaks. Some families ask for more homework in line with mainstream schools and others find that there is a clear separation between home and school. In the latter case, homework completion often leads to conflict within the home. We are sensitive to the needs of

our learners but obviously want them to achieve as much as they can. With this in mind, homework is sent along with ideas for activities to undertake at home. All pupils are encouraged to 'read' at home and the English department will provide weekly spellings for those pupils who are able. If a pupil is able to complete and return homework this is celebrated, if homework is a source of too much anxiety or stress then we accept this too. For our small number of pupils who access GCSE courses additional work at home is an important factor.

Some parents (4%) did not think that school shares sufficient information about what their child is learning and some (3%) did not agree that they receive valuable information about their child's progress. 6% of those who responded were unsure if their child is making good progress.

Please be assured that you can contact school at any time to discuss your child's learning and progress. Every curriculum subject has an overview of coverage published on the school [website](#) but form tutors of static classes and subject leaders are happy to share more detailed information. We have parents' evenings twice a year and also share pupil My Plan targets. Families are also invited to annual Education Health and Care plan review meetings. 1% of parents did not think the targets on their child's EHCP met needs. We are aware that there were long queues at our most recent Parents Evening and plan to make changes for the next term.

"Parents evening could be better planned. I saw 4 teachers of many long queues. Didn't have a lot of time to get round"

"I have absolutely no issues with your excellent school and my son is making superb progress, thanks to all you wonderful staff"

Only 1% of parents felt that The Oaks did not provide a good range of activities or encourage a healthy lifestyle. Now that the Covid restrictions have been lifted, we have begun again to provide after school activities, many of which encourage physical activity or opportunities to learn about good health.

" More family social events would be nice "

Our Friends of The Oaks (FOTOS) organisation has also begun to provide events for the whole family. We have already had a Body Shop Party evening and a Pie, Pea and Bingo night this year. Half-termly coffee mornings are also open to all our families. Please look out for letters, emails and the information on the school website for details of future events.

Most people agreed that school ensures that pupils are well behaved with only 5% being unsure. 95% of families agreed that the school helps pupils develop social skills and that they are taught well, 4% were unsure. 97% felt that their child had had a good transition into The Oaks

" The school has been a godsend for us, We cannot thank the staff enough for making our son's transition so easy"

" Since my son transferred to The Oaks he is excited about every school day. He has made outstanding progress since being there he feels like he has always been part of The Oaks and he has made lots of friends. I would highly recommend The Oaks Secondary school"

No respondents thought their child was unhappy or unsafe in school.

"Although my child has only just started as a y7 pupil in September, we are very happy with all aspects of the school. My child is very happy there and enjoying all the lessons and feels safe and happy. We are very impressed with the school and know my child is going to love his time there"

"Our child is happy, content, well looked after, supported, nurtured, encouraged in all aspects of his school life. He feels he is treated like an individual. He feels listened to, his opinion is counted, he feels school is very fair. He enjoys lessons as well as the extra curricular activities he accesses. As parents we feel well supported by school and all staff within school. We are so glad we chose the Oaks for our child. The transition to secondary has been seamless. We cannot thank everyone concerned enough for their continued help and support, as well as their hard work and efforts."